

"Good" communication involves our ability to be authentic, take responsibility for our experiences in life and stay in our pre-frontal cortex AND to communicate in such a way that increases the odds that the receiver will be able to be more authentic, take responsibility for their experiences in life and stay in their pre-frontal cortex.

Tips on how to keep your child from falling back into their reptilian brain (and yourself):

- 1. "I" messages. Take responsibility for your own experience.
- 2. Remember that most communication is non-verbal (kids and adults)- what is your child's behavior saying?
- 3. Children set us up to feel how they feel.
- 4. Be authentic. When you say something that is not congruent with your actions or body language, children get really confused and learn not to trust themselves.
- 5. Separate out personhood from behavior. "Johnny, you are a great kid and it is not ok to talk to me that way" (imp to use the word AND instead of BUT)
- 6. No labels. Name calling/labels is a way to not take responsibility and deal with your own feelings.
- 7. No sarcasm-sarcasm always has hidden messages.
- 8. Get curious about your child's experiences. Don't deny his/her/their experience. Staying in a state of curiosity activates our prefrontal cortex and helps us not get stuck in reptilian brain.
- 9. Empathy- put yourself in their shoes.
- 10. Ask permission. Do not just launch into communicating with your child about hard stuff.

When your child is telling you something that is emotionally important to him/her/them, make sure to listen with your full attention. Listen and then let him/her/them know what his/her/their story was. Once a child's experience is heard and he/she/they are allowed to experience it, the behavior often changes. If you do not get it, he/she/they will often turn it up a notch.

- 1. Reflect back your child's experience. What you actually heard. Not your opinion about it or what to do about it.
- 2. Did I get it?
- 3. Can I share with you how I feel about that?
- 11. Speak in terms of what is most meaningful/inspiring to your child.
- 12. Don't emotionally or physically overwhelm your child. Learn the art of self-regulating.

